# EXHIBIT 174

Summary of Key Concepts and Procedures

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#### CVS Suspicious Order Monitoring

- □ CVS has implemented several policies and procedures to identify and investigate potential suspicious orders:
  - Stores are limited in how much PSE/EPH/Control Drugs may be ordered
  - An Inventory Review Report has been developed to identify potential excessive orders
  - DC RX and Loss Prevention have been tasked with review and investigation of potential suspicious orders from the DC to the stores

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## Purpose of Inventory Review Report (IRR)

CVS has created a IRR for PSE/EPH and for Controlled drugs to:

- ☐ Assist in detection of potential suspicious orders
- ☐ Prevent diversion of PSE/EPH/Control Drug Products
- ☐ Proactive approach to detect or debunk PSE/EPH/Control Drug theft

\*CUS does not provide drugs to third party chents and or independent operators. CUS has placed limits on all PSE/EPH and Control Drug orders\*

#### What is a PSE IRR

- ☐ Report based on 4 formulas used to determine potential suspicious orders
  - Current order deviation from 6 month avg
  - Current order deviation from 12 month avg
  - Deviation of current order from historic ordering behavior
  - Deviation of current order from previous 2 months and months 11 and 12 (4 month average)

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#### What is a Control Drug IRR

- ☐ Report based on 6 formulas used to determine potential suspicious orders
  - Current order deviation from 6 month avg
  - Current order deviation from projected order based on historical average
  - Detects if GNC is subject to frequent ordering
  - Detects an increasing trend in ordering behavior
  - Detects if GNC has been ordered in past 2 months
  - Determines if GNC order is less than or equal to 6 month maximum

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#### PSE/Control Drug IRR Review

- □ MTD Month To Date
- □ LAG last month orders are LAG 1. One year ago is LAG 12. (Control Drug IRR uses 6 month LAG)
- □ PSE/EPH quantity is represented in grams (not by item)
- ☐ Control Drug quantity is represented by individual item

#### Responsibilities

- □ DC RX Review Report (IRR) Daily and determine whether variances are within acceptable ranges
- □ Communicate variances that require additional review to the Viper Analyst
- □ Viper Analyst determines if report warrants further investigation and communicates decision to DC RX
- □ DC RX files information with DC copy of IRR
  - Determination of suspicious order Director of Logistics Loss Prevention notifies DEA and conducts investigation; no further shipments of the product to the store until the matter is resolved
  - No suspicious order Attach documentation to IRR report and file

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What to consider when determining if a PSE/EPH order is potentially suspicious

- □ Was there a "Peak Til" or "Push"? DC RX will have this information
- □ Is it allergy season?
- □ What is the stores inventory levels?
- ☐ How many actual grams were ordered?
  - Although there are formulas, it doesn't take much to flag a low volume store order.
  - Ex. There are 3.6 grams of PSE in Clariton D 30 ct. A store order of 6 boxes would result in 21.60 grams just for that one item order

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What to consider when determining if a Control Drug order is potentially suspicious

- ☐ Control Drugs are not commonly "Pushed" as a sale item
- ☐ Control Drugs do not have a "Seasonal" increase in most cases
- ☐ How many items does the store have on the IRR
- ☐ If more than one item on IRR, are the items in the same category (pain, anxiety, etc)

#### FAQ

- □ Why is the DC responsible to review suspicious orders?
  - The DC as a separate DEA registrant is responsible for products shipped from the facility
  - DEA regulations require all distributors to report suspicious orders
  - Therefore the DC must review the orders of PSE/EPH/Control Drugs and initiate an investigation because the DC is the entity that picks and distributes the product.

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### FAQ continued

- ☐ Can the DC RX Supervisor supply item order information?
  - Yes The DC RX team will first forward the info to the Viper Analyst to determine whether there is a legitimate reason for the order. Further investigation should include a review of the list if items ordered. Control Drugs are already broken down by item

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#### FAQ continued

- ☐ How long does the Viper Analyst have to follow up with the DC RX Dept?
  - It is the policy that the decision as to whether to conduct an investigation thus triggering a report to DEA be made on the same day as the variance is flagged.
  - The DC should hold the order or request a return of the order from the store if a determination is made that the order was not for a legitimate reasons.
  - Future shipments to the store of this product should be held until the matter is investigated and resolved.

#### FAQ continued

- □ Why can't we have one set standard for initiating an investigation?
  - There are several factors that can attribute to a store ordering high qty of PSE and/or Control Drugs. (Local competitor closes, vendor coupons for specific items, etc)
  - Variance must be investigated to determine whether the order is excessive or outside the norm for that store and stores of similar size

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